

# WARRANTY

Please read carefully this document before purchasing our product, and in case of any doubt regarding the end result.

DESIGN CONCRETE never breaks. If ever a break appears on the surface, it will always be because the surface where it has been applied did break.

We guarantee that DESIGN CONCRETE does not peel off or chip from the surface where it has been applied.

## DISCOLORATION WARRANTY

We guarantee that DESIGN CONCRETE doesn't have discolorations or apparent changes on the color, over the time, in interiors. In outdoors we guarantee no color changes in our range of light colors, not recommending the use of medium or intense colors, because they can be affected over time by atmospheric agents.

\* This guarantee does not cover structural movements or settlement of the building, which causes cracks, peeling or chipping of supports where it is applied, capillary humidity, blows, floods, furniture that damages the pavement or scratches or clefts on surface caused by incorrect furniture.

## THIS WARRANTY EXCLUDES

The following are specifically excluded from coverage under this warranty;

- Structural failure of the substrate, inadequate subflooring, or improper subfloor preparation;
- Damages caused by Acts of God, including, but not limited to hurricane, flooding, earthquake, fire, or other types of natural disasters, or,
- as a result of unforeseen circumstances; acts of negligence, terrorism, or product misuse or abuse;
- Failure to comply with DESIGN CONCRETE Product Information (available to download from the website);

If any of these terms are breached, or if in addition, DESIGN CONCRETE believes;

- The surface to which the product has been applied was not thoroughly and sufficiently prepared in accordance to DESIGN CONCRETE Product Information (available to download from the website);
- There has been an intentional or negligent act done to the warranted product that impacts on the product's performance;
- DESIGN CONCRETE does not warrant nor shall it be liable for any other loss, either consequential, or damage resulting from incorrect
- product application, or for any failure resulting from poor workmanship by the Applicator, Installer, or for lack of maintenance or inappropriate in-service use of the product during its in-service life.